Health Net® | MHN A Health Net Company℠

Support Patients After Psychiatric Hospitalization with Two Home Treatment Options

MHN, the behavioral health subsidary of Health Net,*offers two home treatment options for members needing follow-up care after a psychiatric hospitalization. These options are designed for patients to receive follow-up care at their home or residence.

MHN contracts with telehealth provider Genoa Telepsychiatry and OneCare Provider Network's Care-Bridge Behavioral Health Services at-home program.

Genoa Telepsychiatry

- Provides timely Health Insurance Portability and Accountability Act (HIPAA)-compliant follow-up after hospitalization with a master's-level behavioral health practitioner online within one week of the member's discharge from the hospital.
- Available to MHN and Health Net members ages 18 and older.

Care-Bridge

- Offers a one-time, in-home visit with a master's-level behavioral health practitioner along with a live nurse practitioner telehealth consultation within one week of the member's discharge from the hospital.
- Available to MHN and Health Net members of all ages in certain areas of Los Angeles, Orange, Riverside, and San Bernardino counties.

If a member in your primary care practice is hospitalized with a behavioral health diagnosis, we recommend you ask if a follow-up behavioral health appointment is scheduled. Consider both of these enhanced services for your Health Net members so they can receive timely follow-up care after their psychiatric hospitalization.

Information and referrals
Contact the MHN Customer Contact Center at 1-888-327-0010 and ask to speak with a care manager who can discuss Genoa Telepsychiatry and Care-Bridge, and assist with a referral, if appropriate.